

HERM ISLAND STATEMENT ON CORONAVIRUS

Monday 23rd March 2020

Herm Island management and residents would like to send our sincerest hopes and wishes for everyone's continued health and wellbeing during these difficult days.

It is with a very heavy heart that, following advice and guidance from the States of Guernsey and the Director of Medical Health and for the protection of our loyal guests and island community, we regret to announce that access to Herm will now be restricted until further notice. In agreement with Herm Travel Trident, all sailings will be postponed, and we respectfully ask that no boaters visit the island until restrictions have been lifted.

We are extremely mindful that, even with social distancing measures, visitors will be put at further risk by being in close contact with one another and your health and safety is our primary concern. We are sure you will appreciate that it is almost impossible to run a hospitality business of our nature and to operate ferries between Herm and Guernsey with guaranteed safety in these unprecedented circumstances. Herm is a tourist business as well as being home to 65 residents and it is our responsibility to ensure the health and safety of both visitors and islanders. The Herm community has been working closely together to mitigate risks for visitors but, following the advice to world communities, we are seeking to avoid the virus spreading further, putting extra pressure on our hardworking emergency services at this critical time.

If you have a hotel or self-catering reservation up to **30th April 2020**, we ask you to please contact your travel insurers in the first instance and we will, of course, provide you with the necessary paperwork when required. If you have any queries, please e: reservations@herm.com or t: 01481 750000. Our reservation team members will now be working from home so, if possible, please do email rather than phone as we are operating under difficult circumstances; phones will be diverted from our administration office to team members' mobile phones. We will do our very best to help you as quickly and efficiently as possible.

The Herm management team and residents would like to sincerely thank you for your continued patience and understanding. We have been extremely grateful for the co-operation, respect and support shown by our guests so far and truly humbled by the kindness, compassion and genuine care being displayed in our local communities and so many communities around the world.

Please keep following our social media posts. We will issue updates on our Facebook page and website whenever they become available and will continue posting news from our community and pictures of our beautiful island to keep you treated with a regular dose of 'Hermatherapy'. Hopefully it won't be too long until we can welcome you to our shores again, but in the meantime, stay strong, keep smiling, stay in touch but keep your distance.

We miss you.

With  from Herm

Craig Senior - CEO Herm Island
Peter Wilcox - MD Herm Travel Trident